



# Thomas Cook Airlines

Nothing changes faster than the travel industry. At Thomas Cook we have to react quickly to changing customer needs as well as environmental, social, technological and political forces.

Putting the Customer at the Heart of everything we do is our philosophy and ensures that we are all working with the same vision in mind.

## Technical Instructor

**Location:** Hangar 1, Western Maintenance Area, Runger Lane, Manchester Airport, Manchester M90 5FL

**Salary:** Competitive

**Hours:** 37.5

**Job Purpose:** Technical Training

### Key Responsibilities:

- ♥ Develops, plans, manages and delivers training packages to support aircraft technical and non-technical training requirements of Thomas Cook Group Maintenance organisation (GMO) and its customers in the most cost effective manner in accordance with Part-147 /Part 66/ Part-145 /Part M standards and company procedures.
- ♥ Maintains activities within the training department to the highest possible standard of technical and behavioural instructional skill, considering all possible approaches to delivery including eLearning, in order to provide colleagues with the knowledge and skills necessary for safe and professional operation of the company's aircraft and other operator's aircraft.
- ♥ Actively analyse issues and uses own initiative to find appropriate solutions, balancing customer drivers, operation and people. Recognises the financial impact on every decision they make.
- ♥ Must be prepared to deliver technical training for extended periods away from home base to satisfy the needs of the GMO maintenance organisation (6 weeks duration)
- ♥ Undertake any other reasonable and ad-hoc duties as and when required, as defined by the technical training manager
- ♥ Evaluation, planning and preparation of examinations/questions and assessment of students as required to regulatory requirements.
- ♥ Continues professional development/growth and a commitment to continuous improvement as an instructor.

### Key Performance Indicators

- ♥ Training packages and materials developed and kept up to date in response to changing legislation and group training needs.
- ♥ Feedback derived from course delegates on all training courses facilitated
- ♥ Instructor utilisation rate (% of time spent instructing)

### Personal Skills and Qualifications

#### Essential

- ♥ Holder of EASA Part-66 Aircraft Maintenance licence or previous Part-147 training theoretical and practical experience
- ♥ Excellent written and verbal communication skills and the ability to communicate complex technical information to a wide audience. Professional, commanding and patient presence in front of groups up to 50 people
- ♥ Strong, creative skills to deliver class content. Candidates will be asked to perform a 30 minute presentation.
- ♥ Flexible and proactive team member who remains open to supporting others and sharing knowledge while actively building networks.
- ♥ Strong IT skills and a good knowledge of Microsoft Office applications
- ♥ Organization and time management skills.
- ♥ Ability to prioritize and meet deadlines.

#### Desirable

- ♥ Familiar with delivering training in EASA Part 147/Part 145/Part M Organisations, ideally with specific experience on Thomas Cook aircraft types with previous EASA approval to instruct either B1/B2 Type Rating
- ♥ Familiar with delivering Human Factors/EWIS/SFAR 88 training
- ♥ Knowledge and experience of designing and using LMS/E Learning packages



## Technical Instructor

### Technical / Professional Qualifications

- ♥ Holder of EASA Part-66 Aircraft Maintenance licence or previous Part-147 training experience or HNC/D in an engineering discipline
- ♥ Teaching / Train the Trainer qualification

### Reporting Line:

- ♥ Reports to: Technical Training Manager

**Closing Date:** 13<sup>th</sup> February 2017

**Applications CV and Cover letters to:** [HR-Airline@thomascook.com](mailto:HR-Airline@thomascook.com)

Life at Thomas Cook is fast-paced and full of opportunities. We're a leading international travel company that believes in empowering our people, so when you join us, you'll be given the chance to create, learn and innovate. You'll also be given the support and training you need to develop your career in the direction you choose.

As you might expect, our holiday benefits are something special. We'll give you an allowance towards your holiday every year, depending on how long you've been with us. There are also special last minute employee deals, which give you the opportunity to pick up a holiday at an outstanding price. Working for Thomas Cook, you can travel the world for less.

We also offer a flexible benefits package that gives you a range of options to ensure your benefits match your lifestyle.